

Service Authorization Requests in Hoosier Healthwise

The data shown below represents Q1 to Q4 2019 reports submitted by each MCE.

What does the OMPP Measure?

OMPP's Target

How are the MCEs Doing on these Measures?

Exceeding the Target

On Target

Below Target

Percent of Provider Authorization Requests Reviewed timely in HHW

Anthem			
Q1 2019	Q2 2019	Q3 2019	Q4 2019

CareSource			
Q1 2019	Q2 2019	Q3 2019	Q4 2019

MDwise			
Q1 2019	Q2 2019	Q3 2019	Q4 2019

MHS			
Q1 2019	Q2 2019	Q3 2019	Q4 2019

Percent of Authorizations Timely Decisions-All

97%

96.6%	98.3%	99.4%	99.9%
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98.4%	99.2%	99.4%	99.5%
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99.9%	99.6%	99.5%	99.9%
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98.0%	99.6%	98.9%	98.9%
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Percent of Authorizations with Time Decisions-Preservice Onl (within 7 days of request is considered timely

97%

98.4%	98.7%	99.7%	99.9%
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98.6%	99.3%	99.3%	99.4%
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99.9%	99.8%	99.5%	99.8%
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99.3%	99.4%	98.6%	99.5%
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Percent of Authorizations with time Decisions- concurrent Only (within 1 day is considered timely).

97%

None	97.2%	98.8%	99.2%
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94.3%	96.7%	98.3%	98.6%
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100%	97.2%	98.8%	99.8%
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86.4%	99.1%	98.5%	98.1%
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Percent of Authorizations with Time Decisions-Pharmacy only(within 1 day is considered timely).

97%

97.8%	97.5%	98.4%	100%
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100%	100%	100%	99.7%
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100%	100.0%	100%	99.9%
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100%	100%	100%	100%
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